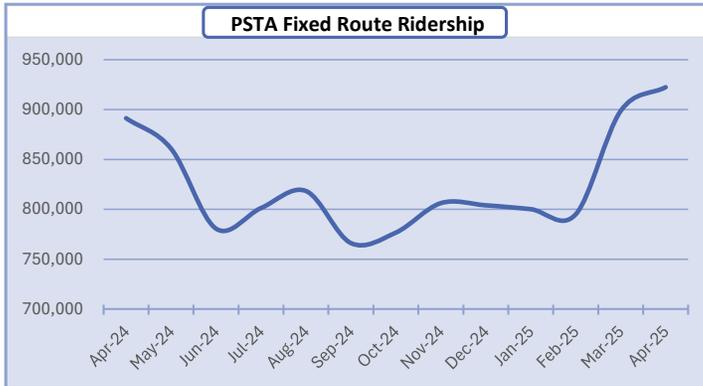




# Board Report

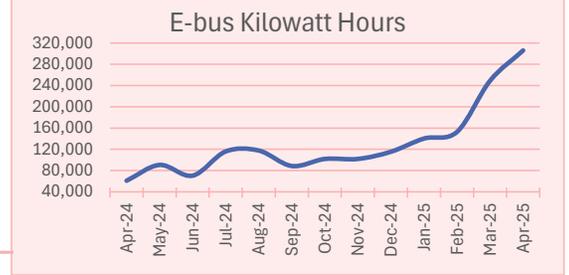
## April, 2025

**At a Glance**  
 Total Passenger Trips by all modes topped 1,000,000 for the first time since March of last year



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	788,693	763,412	3%	5,139,831	5,063,331	2%
SunRunner	68,076	71,201	-4%	419,457	426,910	-2%
Jolley Trolley	56,173	48,443	16%	196,197	216,224	-9%
Looper	9,483	8,285	14%	47,335	49,780	-5%
Clearwater Ferry	5,471	N/A	N/A	10,403	N/A	N/A
<b>Total Fixed Route</b>	<b>927,896</b>	<b>891,341</b>	<b>4%</b>	<b>5,813,223</b>	<b>5,756,245</b>	<b>1%</b>
Vanpool	41,500	39,530	5%	284,300	152,390	87%
Grouper	914	N/A	N/A	1,726	N/A	N/A
PSTA Access	47,164	46,390	2%	312,690	298,127	5%
1 Other Mobility	1,602	1,470	9%	9,517	10,082	-6%
<b>Total Passenger Trips</b>	<b>1,019,076</b>	<b>978,731</b>	<b>4%</b>	<b>6,421,456</b>	<b>6,216,844</b>	<b>3%</b>

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	44%	45%	-2%
3 Avg. Weekday Trips	37,869	34,499	10%
Avg. Saturday Trips	28,332	27,218	4%
Avg. Sunday Trips	18,249	18,523	-1%
Fixed Route Complaints/100K trips	25.9	25.5	2%
Access Complaints/100K trips	59.4	56.0	6%
Security Incidents	51	46	11%
4 Severe Incidents	8	7	14%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,420	3,874	-12%	23,573	26,009	-9%
Bikes	20,684	20,615	0%	140,766	144,442	-3%
TD Discount Pass	153,010	150,045	2%	915,690	1,002,904	-9%
UPASS	113,665	83,764	36%	606,089	453,878	34%
Farebox Trips	307,243	290,316	6%	1,960,456	1,941,200	1%
Flamingo App Trips	44,625	52,081	-14%	299,009	340,423	-12%
Contactless Payment	68,637	52,101	32%	380,676	260,713	46%
Flamingo Card Trips	292,296	295,759	-1%	1,773,534	1,830,169	-3%
<b>Total Flamingo Trips</b>	<b>405,558</b>	<b>399,941</b>	<b>1%</b>	<b>2,453,219</b>	<b>2,431,305</b>	<b>1%</b>

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	71.8	70.2	2%	70.7	70.6	0%
5 Total Miles	906,804	936,721	-3%	6,172,494	6,399,831	-4%
5 Total Hours	62,066	64,291	-3%	424,024	435,591	-3%
Miles per Roadcall	17,780	25,317	-30%	16,032	19,847	-19%
Bus Diesel Fuel Gallons	160,599	190,738	-16%	1,164,290	1,268,525	-8%
<b>E-Bus Kilowatt Hours</b>	<b>305,968</b>	<b>60,946</b>	<b>402%</b>	<b>1,167,247</b>	<b>262,934</b>	<b>344%</b>
Accidents - Total/100K Miles	3.64	3.10	18%	4.57	3.44	33%
Accidents - preventable/100K Miles	1.32	1.17	13%	1.29	1.14	14%

1 Other Mobility includes Late Shift, Healthy Hop, Urgent Day, and Flex Safety Harbor (814).  
 2 Flamingo trips divided by total APC trips  
 3 Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)  
 4 Severe incident definition: Events involving physical + verbal + weapon present  
 5 Total Miles and Hours statistics include all reported directly operated and bus contracted services.

APC data validated and approved by FTA for NTD reporting.  
 \*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.